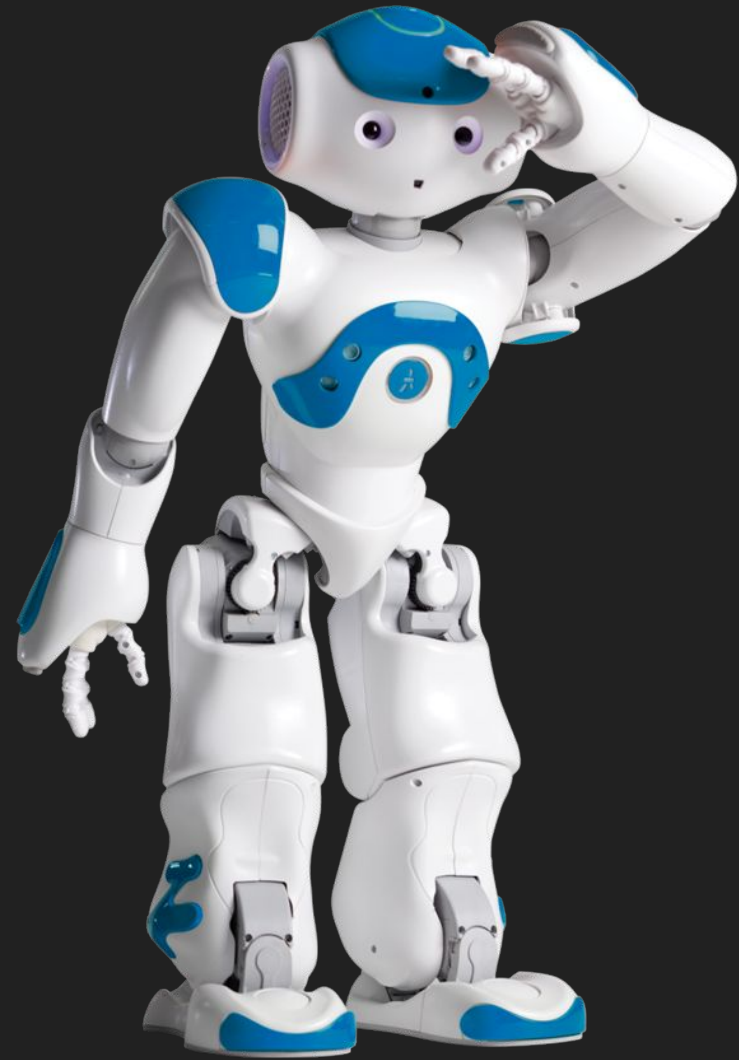
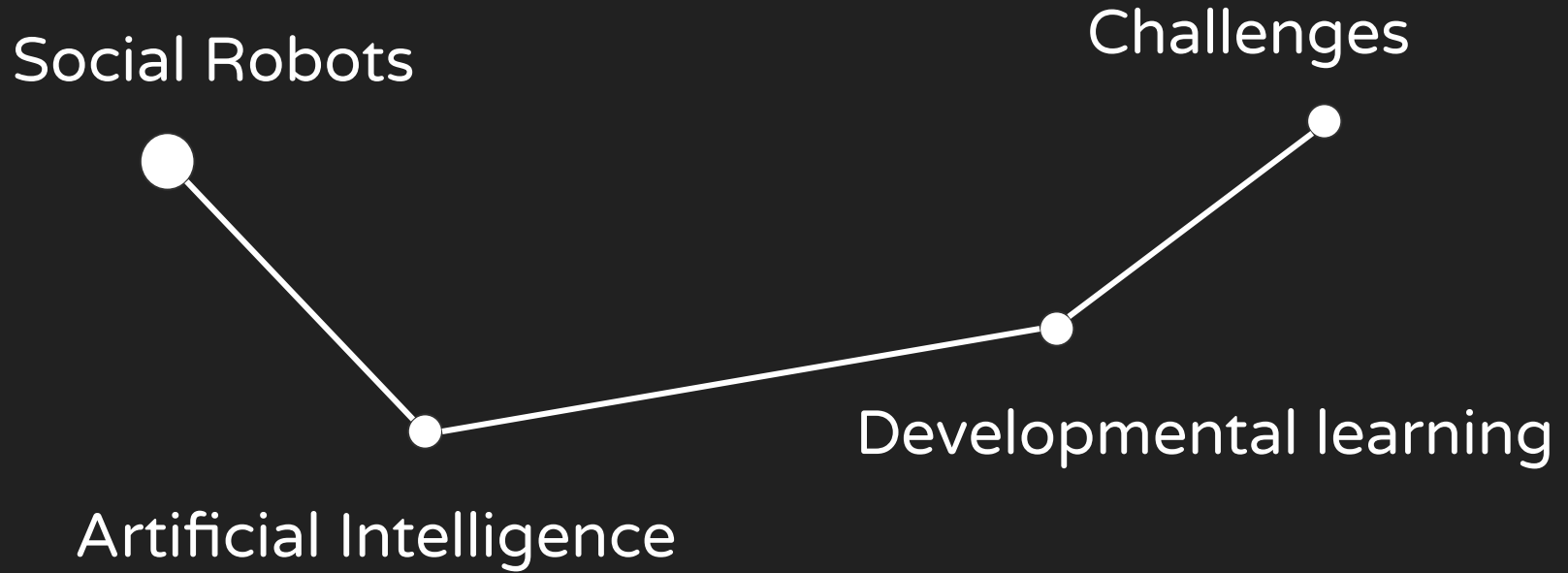


# *Challenges for artificial intelligence by... a social robot*

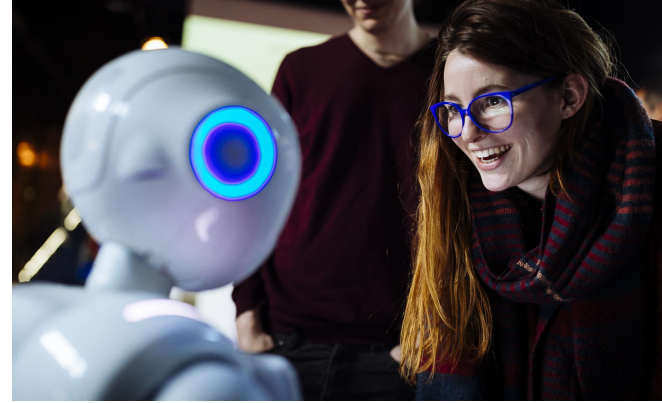


**Amélie Cordier**  
🐦 @amcordier  
March 21<sup>nd</sup> 2022

# Roadmap



# About Social Robots



# Our robots



Pepper  
SOFTBANK ROBOTICS



Nao  
SOFTBANK ROBOTICS



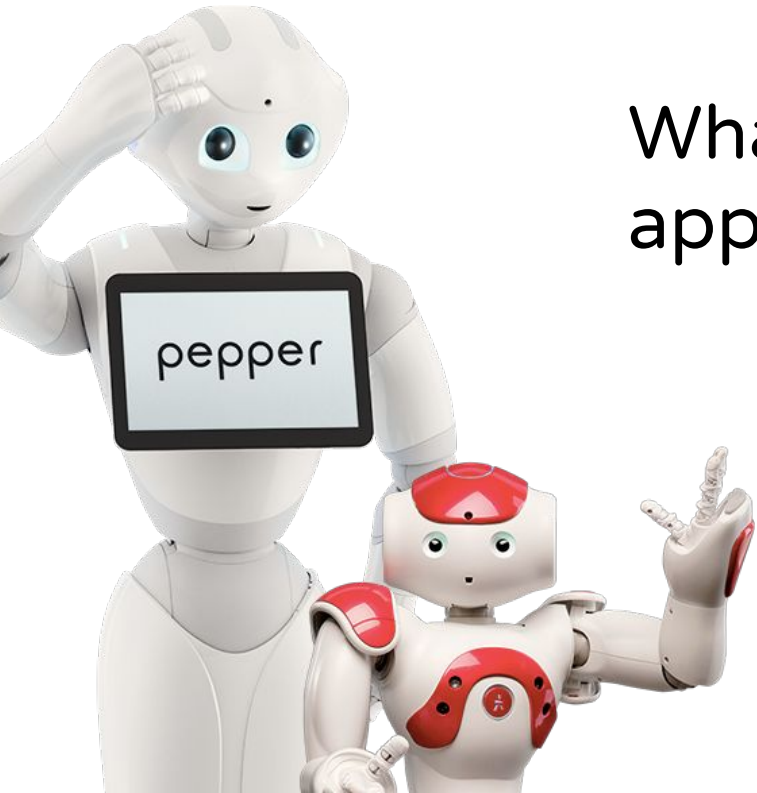
Hease  
HEASE ROBOTICS



Buddy  
BLUE FROG ROBOTICS



Sanbot  
QIHAN



What does it mean to design applications for social robots?

# Application examples



# The design of social robot interactions

- Form factor
- Quality and performances of the provided services
- Vocal interaction
- Non verbal interactions
- Emotional intelligence





# How do we do it?

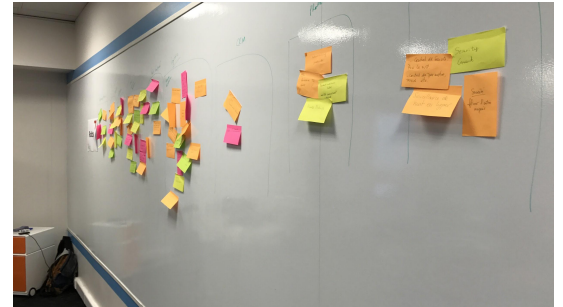
A lot of **experiments** with end-users in many different situations

A methodology to design better applications

## Human-centered design

AI based solutions

AI Lab (**behaviors.ai**)



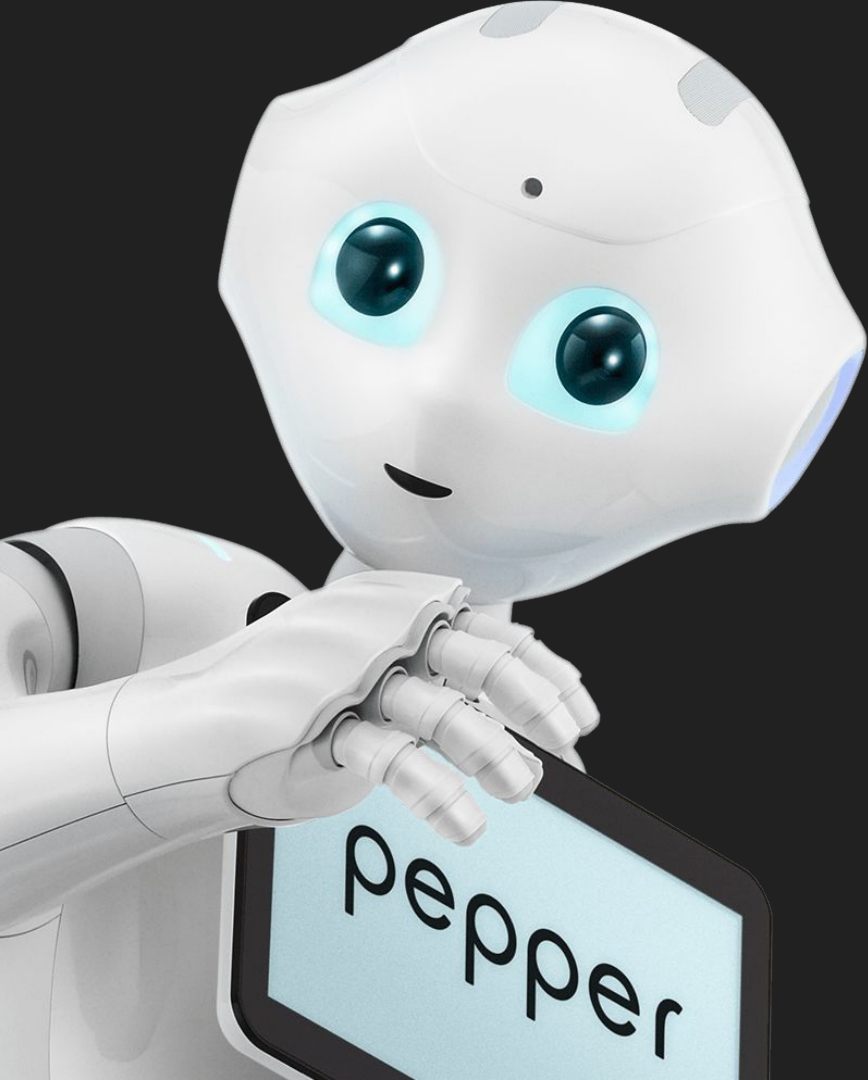


# Challenges and expectations

For **social acceptance** and usefulness, we need to:

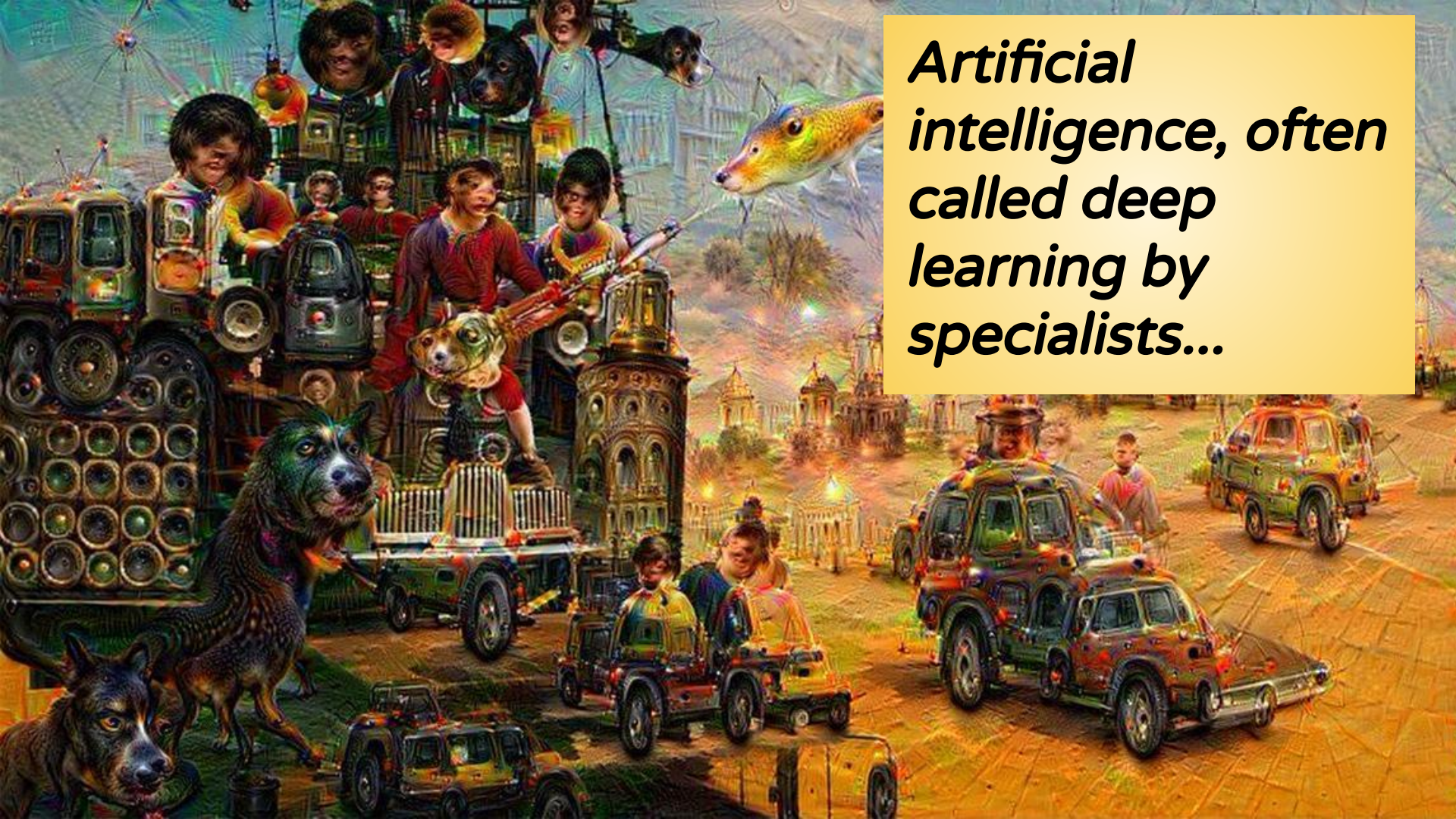
- Improve **perception**
- Deal with **performances** and miniaturization issues
- Address **ethical issues** relating to **privacy** and personal data
- Build a form of **emotional intelligence**
- Make progresses on **learning / adaptation** capabilities





So, what about AI and me?

What AI is, and what it should be...



***Artificial intelligence, often called deep learning by specialists...***





# What AI really is...

(as I see it)

AI is not only about focused  
**pattern recognition**  
tasks!



# What AI really is about, and how we use it

**Active perception**

High level reasoning

Autonomy

Adaptation, learning

Lifelong learning, evolution

Bio-inspired, developmental learning

Emotions, emotional intelligence

Behaviors

Interaction, communication skills



C'étaient des céréales pour les enfants.  
Mange ton pamplemousse.



# Developmental artificial intelligence

18

# Developmental artificial intelligence



Bio-inspired approach

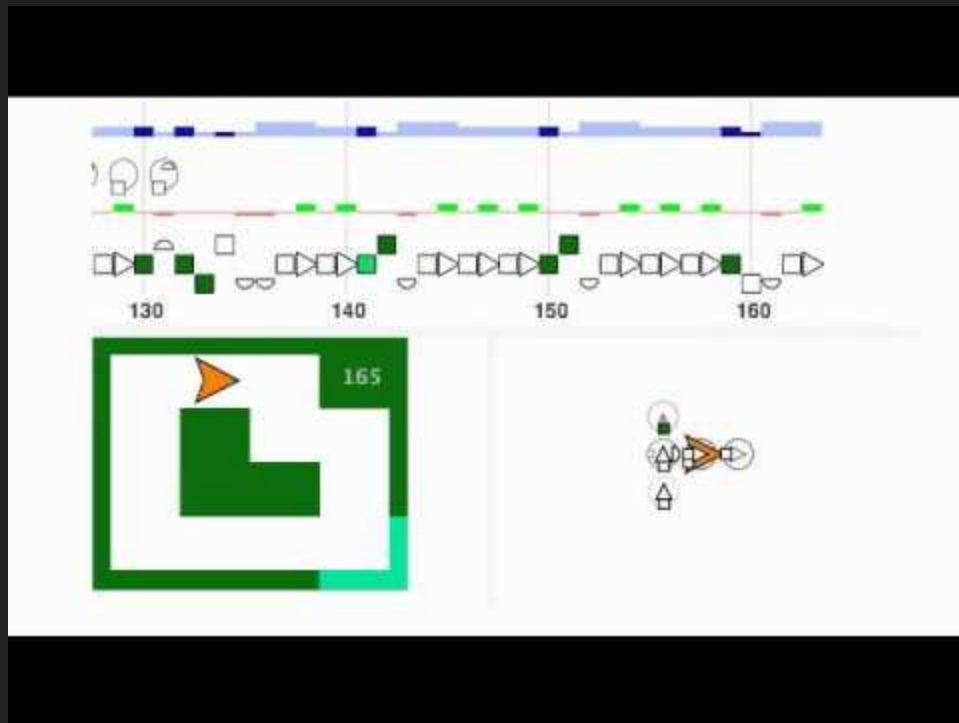
No *a priori* about the environment (agnostic)

Learning from *interactions regularities* (patterns)

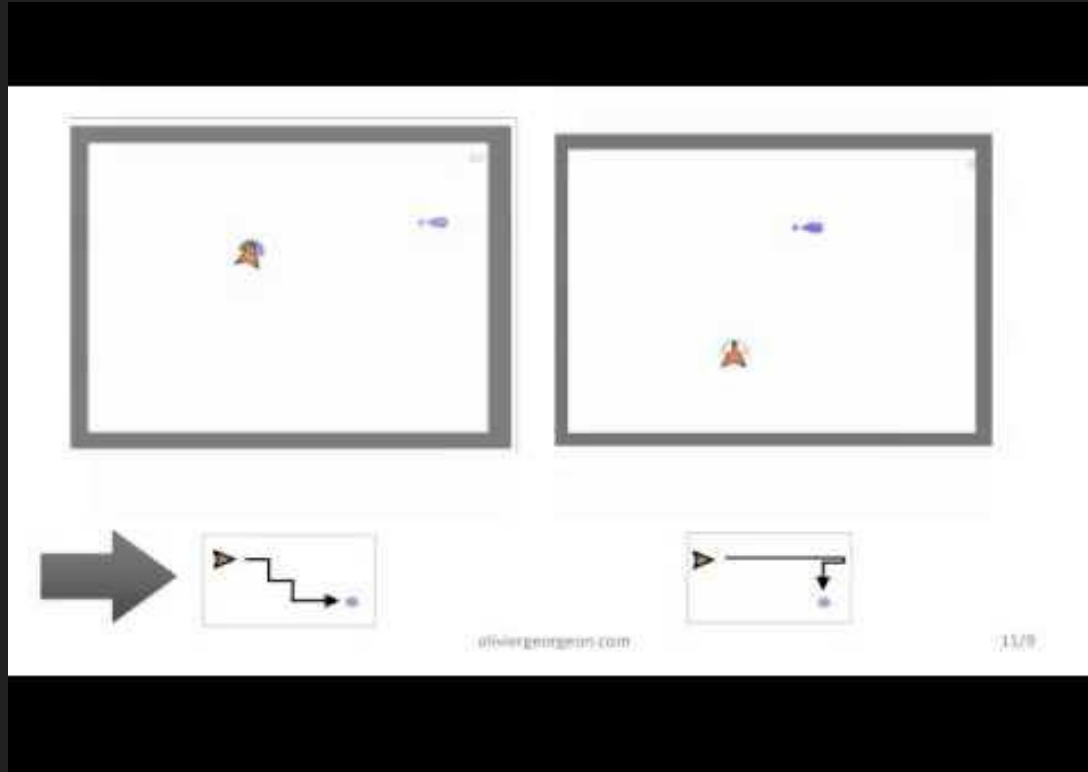
Intrinsic motivation, *curiosity*



# Implementation

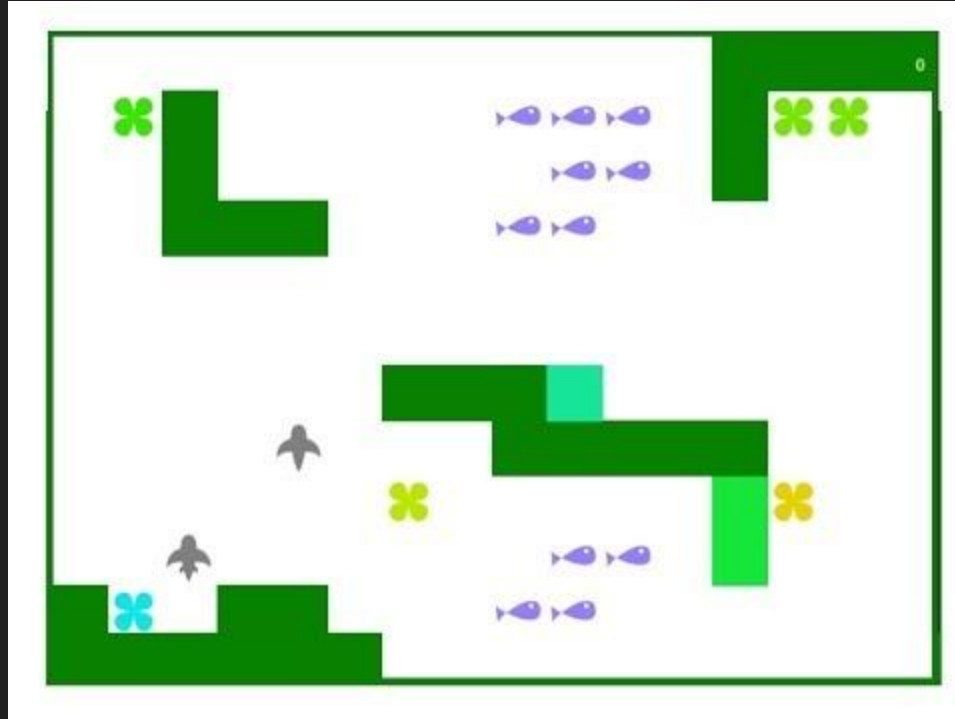


# Emergence of behaviors, free-will and individuation

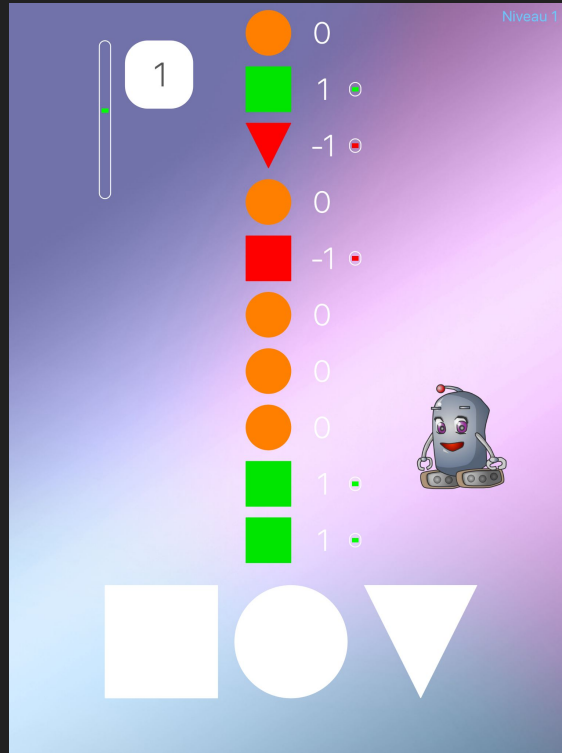




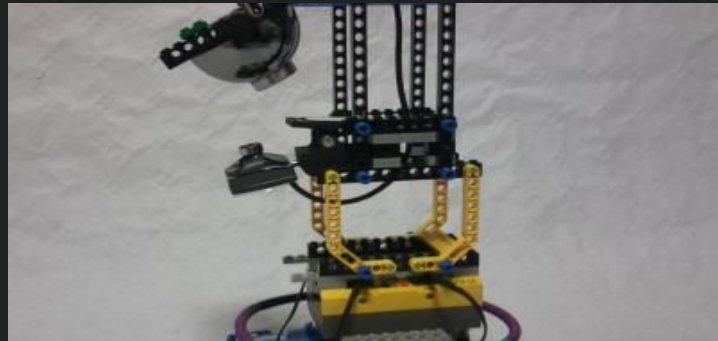
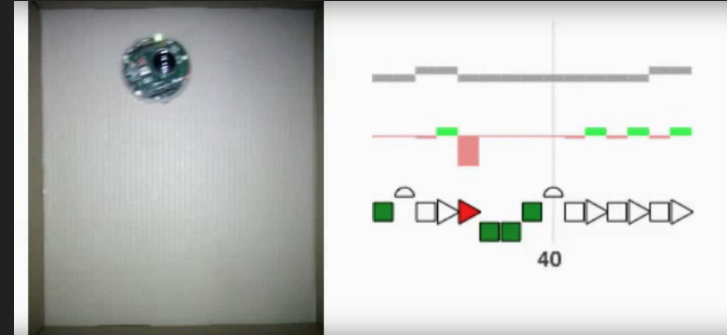
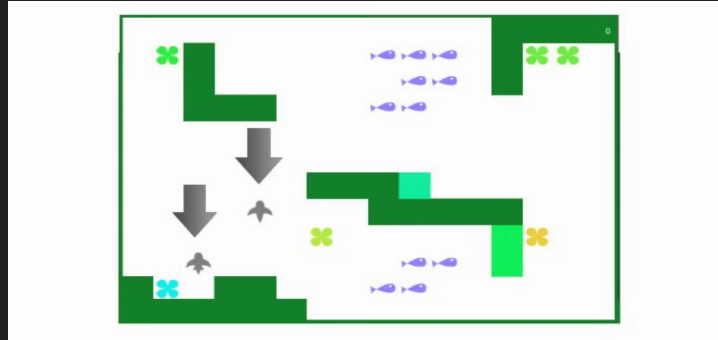
# More complex behaviors, continuous environment




# If you want to try by yourself...



# From agent simulation to social robots



The first line represents the interactions the agent intended to enact (no background color means he just tries the experiment to see what happens)




### What's in my mind?

**Interactions**


**Memory**

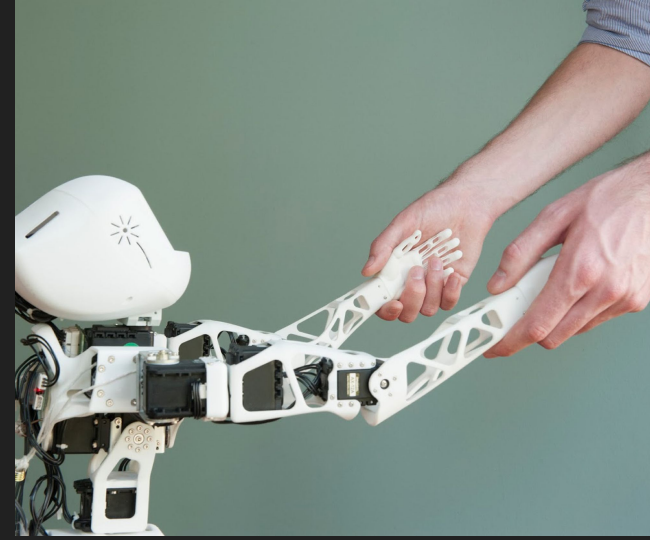
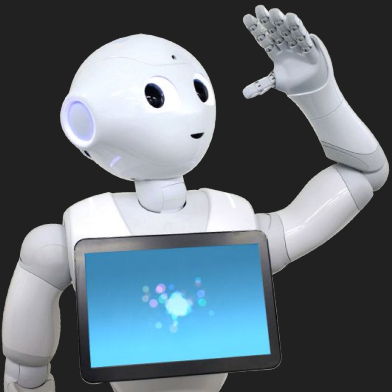
		50
		0
		0
		0
		0

**Robot's Status**



**Logger**

```
Full size - Following Memory instructions
Iteration 0
Observed previous interaction - 0 - 0 - 0
Experiment ends, Following Memory instructions
Open loop, observed = 0
Iteration 0
Observed previous interaction - 0 - 0 - 0
Interaction 1: new, adding it to the list
Robot's knowledge
Experiment 0 - 0 - 0 - 0 / 0 - 0 - 0 - 0 - Weight 1.0
Experiment ends, Following Memory instructions
Open loop, observed = 0
Iteration 0
Observed previous interaction - 0 - 0 - 0
Interaction 2: new, adding it to the list
Robot's knowledge
Experiment 0 - 0 - 0 - 0 / 0 - 0 - 0 - 0 - Weight 1.0
```



“I believe that, soon enough, we will stop programming and training AI, and we will start to educate them on a daily basis...”



# Implications

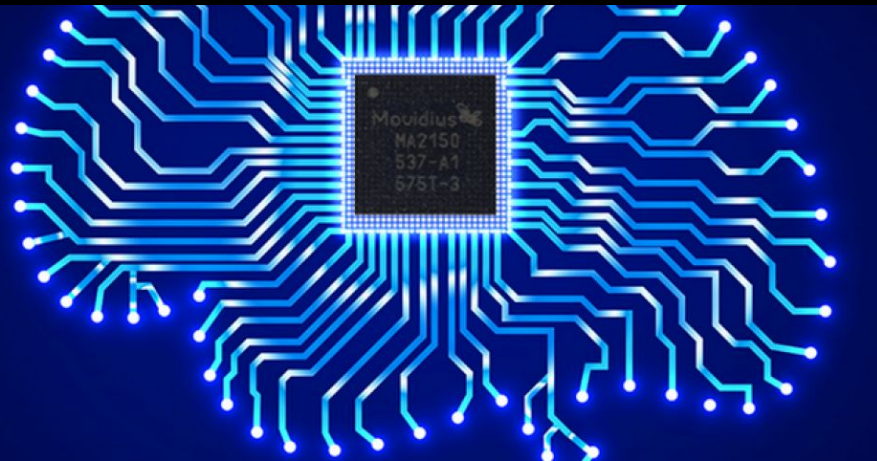
- natural and instinctive interactions
- many challenges to address

# Challenge 1 - perception

intelligence in the sensor



# 1. AI in the sensor



Perception? Vision? Audio?  
Situated AI?

Which standards for perception?

How to represent knowledge?

Stop thinking pixels, start thinking  
abstract representations!

# Challenge 2 - scale

complexity, ubiquity

## 2. Scaling up

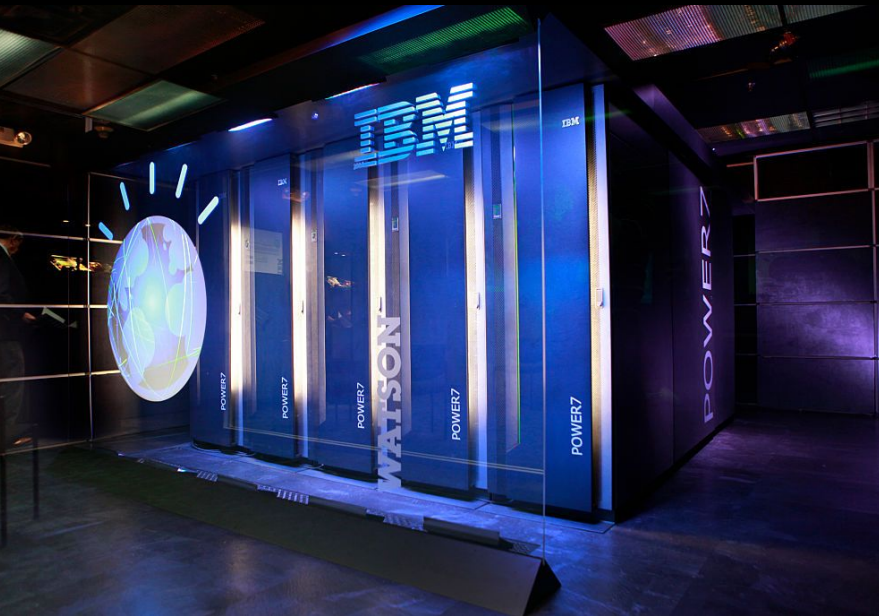
From human to society

From home to earth

How to forget, abstraction

Compute / predict the future

Complexity



# Challenge 3 - sustainability

energetical challenges,  
problems and solutions with AI

# 3. Sustainability



# Challenge 4 - security

Cyber-security and privacy by design

# 4. Embedded security



Embed security in devices

Process encrypted data directly

Tools for validation and verification of algorithms

Transparency for the end-user



# Challenge 5 - situated AI

... and consequences

# 5. Situated AI



In between the **physical** world and the **digital** world

**UX** and **UI** **multimodal** challenges

**Context** understanding

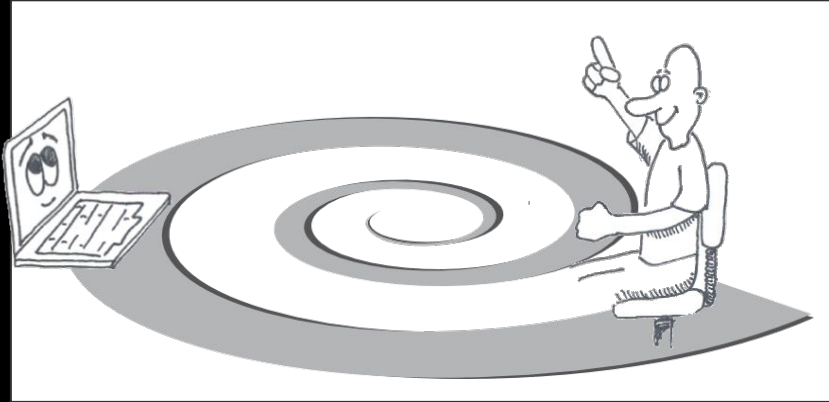
**Explainability**

**Temporality**

# Challenge 6 - learning

lifelong learning and resilient AI

# 6. Lifelong learning and resilient AI



Human in the loop

Common sense knowledge

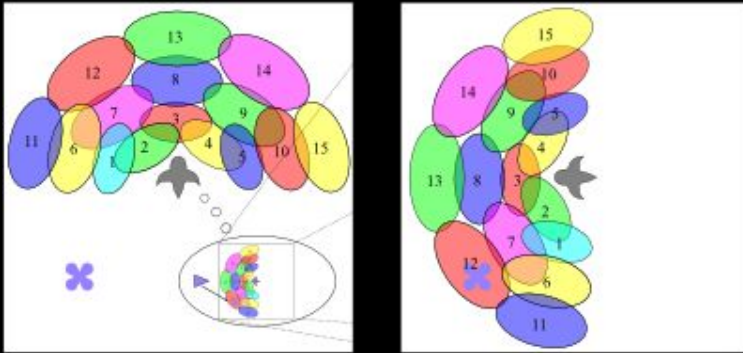
Emergence of knowledge

Uncertainty

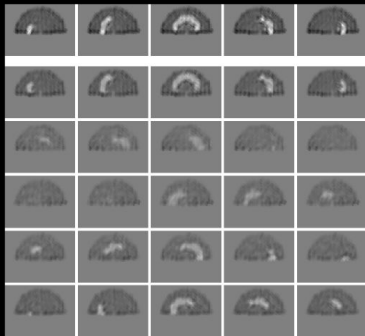
# Challenge 7 - memory

bio-inspired memory!

# 7. Bio-inspired memory



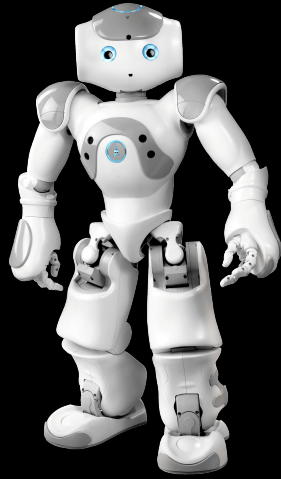
Are 0 and 1 a good way to  
**encode** our knowledge?



# Challenge 8 - emotions

because communication does not only use  
words...

# 8. Emotions



Detect emotions

Model emotions

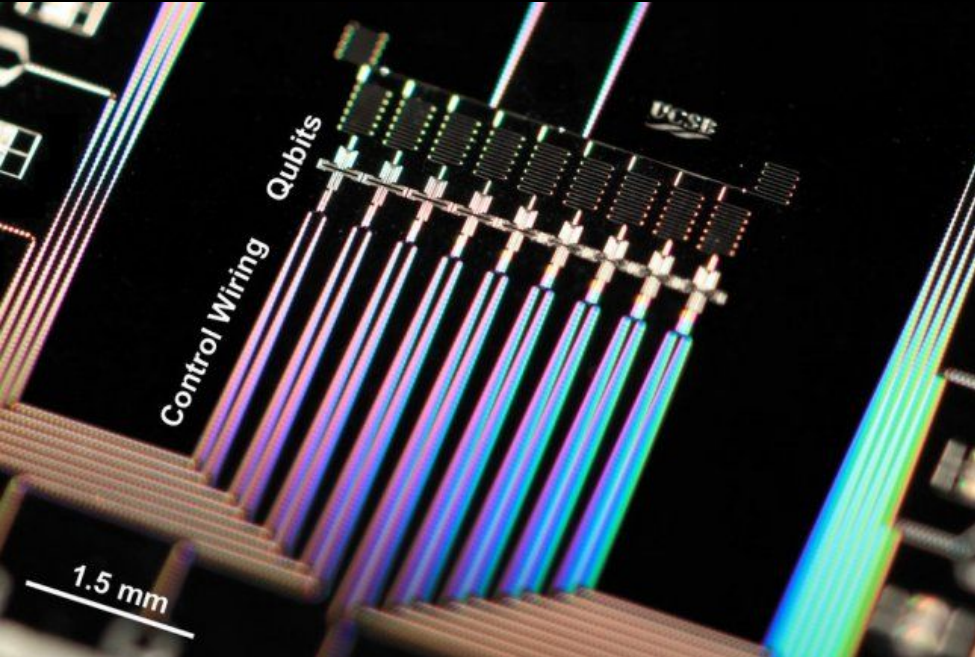
Interpret emotions

Communicate emotions



# Challenge 9 - quantum computing

# 9. Quantum computing



Computing capacities?

Radical change in the way we think about **knowledge representation**

Quantic hypothesis about the **emergence of the consciousness**

# Challenge 10 - ethics

Ethics, social and economical impacts

# 10. Ethics, social and economical impact


Data market

Roles of personal assistants... how do they change the way we “see” the world?

Norms and values of AI systems

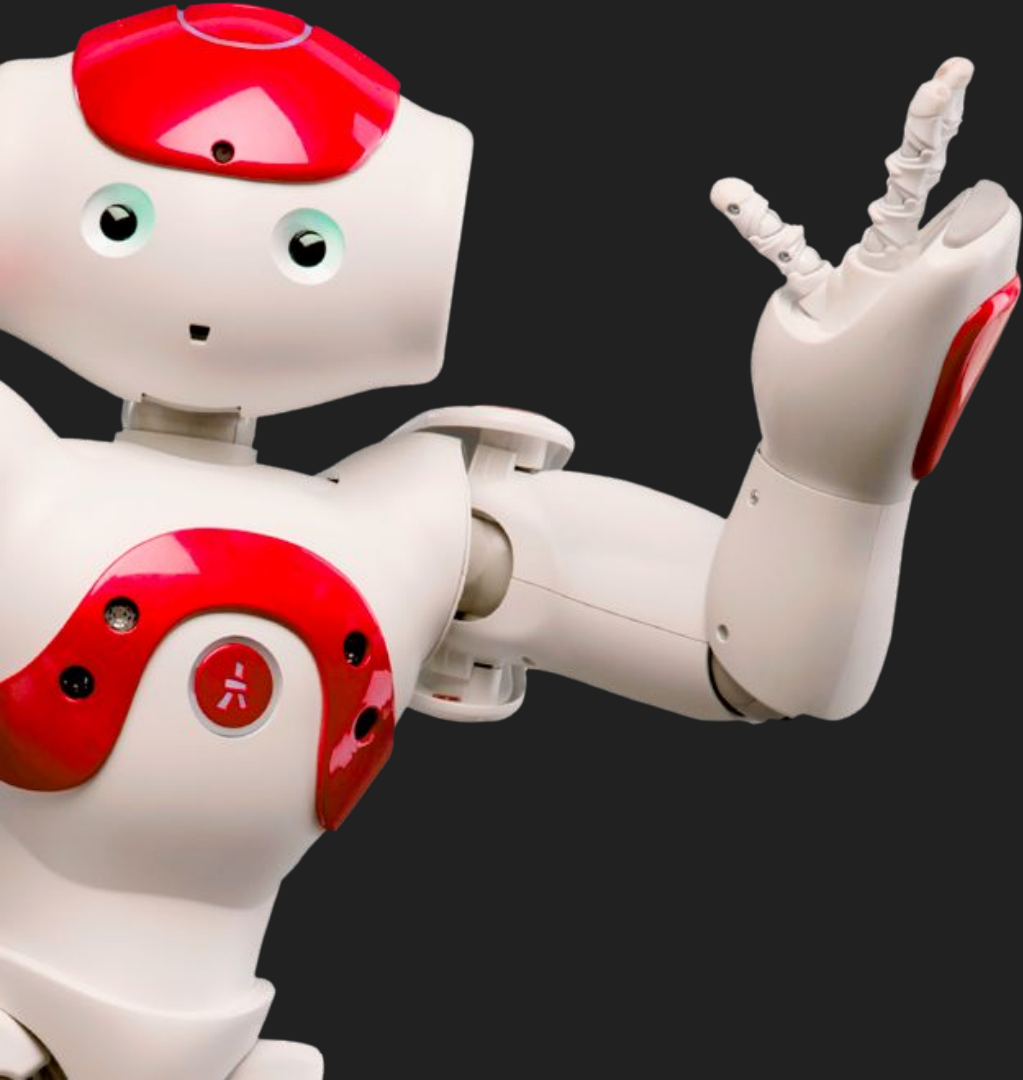
How AI alters our jobs...

We have to make sure that AI is beneficial for all...  
and not just for the lucky ones!

A group of humanoid robots and smaller robots standing in a row against a red and yellow background. The humanoid robots are white with black screens on their chests. The smaller robots are white with red and blue accents. A central robot is a white, rounded, wheeled robot with a screen on top. The background is a red wall with a yellow diagonal stripe.

Thank you for your  
attention!

@amcordier



More?

# References

**Artificial Intelligence: A Modern Approach.** Stuart Russell, Peter Norvig. Pearson. 2013 (3<sup>rd</sup> edition).

*Livre blanc de INRIA sur l'Intelligence Artificielle (in French)*

<https://www.inria.fr/actualite/actualites-inria/livre-blanc-sur-l-intelligence-artificielle>

*Panorama de l'Intelligence Artificielle.* Pierre Marquis, Odile Papini et Henri Prade. Cepadues. 2015. (in French)

<http://www.cepadues.com/collections/panorama-intelligence-artificielle-27.html>

# Real dangers of AI according to Diettrich and Horvitz

The actual risk is not the “loss of control” risk

- Bugs
- Cyber attacks
- Bad guesses about the wishes of the users
- Shared autonomy
- Social impacts of IA



# Little AI in action



# Interaction engine



